



Parent/Carer Code of Conduct

Greasby Infant School Vision & Ethos



Growing Minds

We help all children develop and grow in line with their individual talents and interests. We provide fun, stimulating learning opportunities that develop a curiosity for learning in inspiring and creative ways. We encourage all children to become resilient and independent learners fostering an attitude of consideration and responsibility towards others and their surroundings.

Happy Hearts

We aim to ensure all children develop a love of school through our nurturing environment. We care about the well-being of our pupils and their families and take a holistic approach to their overall development. Through constant engagement with children, parents and the local community, we help our children develop meaningful relationships and a sense of belonging allowing them to feel happy and safe.

Bright Futures

We provide an exciting, active curriculum that challenges all children to develop key knowledge and skills for the future and achieve their full potential. We offer a range of diverse opportunities within our curriculum through languages and outdoor learning, encouraging children to explore their future passions and leave [Greasby Infant School](#) ready to take on the world.

At Greasby Infant School we are very fortunate to have such a supportive and friendly parent/carers body. Our parents and carers recognise that educating children is a partnership between parents, class teachers and the wider school community.

As a partnership, our parents/carers will understand the importance of a good working relationship to equip the children with the necessary skills for the next step in their journey. For this reason, we continue to welcome and encourage you all to participate fully in the life of the school.

The purpose of our parent/carers Code of Conduct is to provide a reference to all parents, carers and visitors to our school about the expected standards of conduct. This is so we can continue to underpin our school vision and ethos of 'Growing Minds, Happy Hearts, Bright Futures' in a Ready, Respectful and safe environment to maintain an atmosphere of mutual respect and understanding.

Our school expects parents/carers to:

- Support and reflect the school's vision and ethos through their behaviour.
- Set a good example to pupils through their behaviour and the way they interact with staff, pupils and other adults.
- Work together with staff members for the benefit of their child and where appropriate, clarify their child's version of events with the school to bring about a peaceful solution to any issues or concerns.
- Treat all governors, staff members, pupils, other parents and any members of the school community with dignity and respect.
- Support their child's attendance and punctuality whilst trying to attend parent's evenings



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In order to support a peaceful and safe school environment the school cannot tolerate parents, carers and visitors exhibiting the following:

- Disruptive behaviour which interferes or threatens to interfere with the operation of a classroom, an employee's office, office area or any other area of the school grounds
- Using foul, abusive or offensive language and/or aggressive hand gestures
- Making racist or sexual comments
- Threatening to commit actual bodily harm to a member of school staff, Governor, visitor, fellow parent/carers or pupil
- Discriminating against any member of the school community, including pupils, staff, governors and other parents
- Damaging or destroying school property.
- Abusive or threatening e-mails or text/voicemail/phone messages or other written communication to any member of the school community
- Defamatory, offensive or derogatory comments regarding the school or any of the pupils/parent/staff, at the school on any social media sites
- Physical aggression/violence towards another adult or child.
- Approaching someone else's child in order to discuss or chastise them because of the actions of the child towards their own child.
- Smoking/Vaping and consumption of non-prescribed drugs whilst on school property.
- No consumption of alcohol whilst on school property unless an authorised event
- Taking photographs or videos on the school premises without permission from the school

Further guidance to support the school and safety of children

Dropping Off/Collection

- Ensure their child is dropped off and collected on time and inform the school if there is any issue. Parents/carers must inform the school if somebody different is collecting their child.
- Ensure children are wearing the correct uniform and PE kit on PE days.
- Respect the school's property and environment and not playing on equipment before and after school or riding any bikes/scooters on the playground.
- No dogs to be brought onto the playground or tied up on the fence inside the school
- Follow the school's parking rules and procedures for dropping-off and collecting pupils from school:
- Parents are not permitted, to stop, wait, drop off, or pick up pupils while parked in a prohibited area. Residents' drives or road corners, should not be blocked under any circumstances, even during short periods of waiting where the car is in use. Vehicles should be driven in a calm manner which causes least disturbance to residents.
- All pupils should wear a seatbelt at all times while they are dropped off and picked up by a vehicle. Parents will ensure pupils disembark vehicles safely and cross roads with care.



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Online Protocol

The school will expect parents to behave in a civilised nature online and will not tolerate any of the following online behaviour:

- Posting defamatory content about parents, pupils, the school or its employees
- Complaints about schools values, policies and procedures should be dealt in accordance with the school complaints procedure <https://www.greasbyinfantschool.co.uk/policies> and not via social media
- Posting content containing confidential information regarding the school or any members of its community, e.g. a complaint outcome
- Contacting school employees through social media, including requesting to 'follow' or 'friend' them, or sending them private messages
- Creating or joining private groups or chats that victimise or harass a member of staff or the school in general
- Posting images of any staff members or pupils without their prior consent
- Sending abusive messages to fellow parents on messaging sites such as Whatsapp, Messenger
- Sending abusive or derogatory messages about members of staff, parents, pupils or the school
- Sharing confidential or sensitive information about members of staff, parents, pupils or the school
- Bringing the school or its staff into disrepute
- Parents will be permitted to take photos at school events but should be mindful of others' privacy and seek permission from other parents prior to taking photos of them or their children or posting on social media

The school retains the right to request that any damaging material is removed from social media websites.

If issues arise from messages about the school or staff, the school will contact parents directly and may request a meeting if misconduct occurs (e.g. abusive or defamatory messages).

Contact with school

A member of staff is always available on the door each morning or in the school office for any messages to be passed on. If you wish to discuss something further with your child's class teacher please ring or email school office to arrange an appointment time. Teachers are not available for phone calls during the day due to teaching their class.

If you email the school office or Headteacher you will receive acknowledgement of this within 2 working days and within working times. If it is an urgent matter, please ring the school office to discuss further or leave a voicemail. We support a work life balance for all staff.



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Parents will be responsible for supporting the school by monitoring their own use and their child's use of social media and online messaging.

Managed Contact Protocol (Appendix A)

Should any of the above behaviour occur on school premises the school may feel it is necessary to contact the appropriate authorities and if necessary, the managed contact protocol will be put into place or even a ban to the individual from entering the school grounds.

Any concerns you may have about the school must be made through the appropriate channels and procedures, so they can be dealt with fairly, appropriately and effectively for all parties. This may require escalation through our schools' complaints policy if necessary, although we would always wish to seek to resolve an issue at the earliest opportunity and informally where feasible.

We trust and thank that you as parents and carers will assist our school with the upholding of this code of conduct and we thank you for your continuing support of the school.